

Access Statement for Tetford Country Cottages (Large print version available on request)



Introduction

We provide Self Catering and Guest Accommodation with onsite fishing lake and tearoom. We endeavour to cater for the needs of all guests. Please feel free to contact us to explain your requirements. Our accommodation is predominantly ground floor only and is inherently suitable for people with restricted mobility. There is wheelchair access to some accommodation and to the fishing lake with fishing platform.

Pre-Arrival

We can be contacted by

Phone: +44 (0)1507 533276

email: contact@tetfordcountrycottages.co.uk

Post: Tetford Country Cottages, Manor Farm, East Road, Tetford, Lincolnshire LN9 6QQ

It is possible to travel all the way to our main entrance by public transport bus from the local towns of Horncastle and Louth. Full details of public transport can be found on our web site. Help can be given to handle your luggage to your accommodation.

Comprehensive information including site plan, accommodation plans and public transport details are available on our website www.tetfordcountrycottages.co.uk Printed copies can also be supplied on request by post and in large print if required. Our website also includes details of local services and public transport.

We do not have telephone facilities in our accommodation. Mobile phone coverage in Tetford is available from T-mobile (best), Vodafone & Orange (patchy). There is no coverage available from O2. There is a public phone box in South Road, Tetford. Our business land line can be used to contact emergency services (999). Our business telephone can be used as a point of contact for emergencies and other serious issues.

Arrival & Car Parking Facilities

There is a central car park surfaced with compacted granite stone chippings. The surface is solid, fairly smooth but with some bumps and loose chippings. A wheelchair can be manoeuvred in the car park. Parking spaces are not allocated but spaces closest to the accommodation can be reserved for customers with special access needs as required.

Paved paths lead to the front door of all accommodation. Paths and the car park are lit by external lighting from the buildings from dusk until 12am

Accommodation

Accommodation numbered 1 to 6 then 9 to 12 are all ground floor only. 7 & 8 are 2 storeys. No. 1 has wider doorways with openings measuring 81cm wide. All other doorways are 74cm wide and all the external doors open inwards restricting the opening by 4cm. The path to No 1 is gradually sloped to provide access with almost no step so that a wheelchair can easily enter. All other doorways have a small step to and over the threshold.

No 1 has a large corner shower with curtain, a fold-down chair and hand rails installed. The step into the tray is only 5cm. There is a hand rail next to the W/C.

Main entrance and Reception

All our accommodation is self contained with individual main entrance doors. Our reception is also a Tearoom and is adjacent to Cottage No. 1. The doorway is 81cm wide, the door opens inwards and restricts the opening by 4cm. The step to and over the threshold is 13cm.

Public areas

Fishery/Tearoom W/C

Situated to the rear of cottages 3 & 4, close to the lake and accessed across the lawn via the driveway and car park. The doorway is 74cm wide, the door opens inwards and restricts the opening by 4cm. The step to and over the threshold is 24cm.

The Fishery/Tearoom W/C is not currently suitable for wheelchair users or persons with restricted mobility due to the high step. The alternative is to use the W/C in the bathroom of your accommodation. Visitors and non-resident Tearoom customers may be able to use the W/C in a vacant cottage subject to the availability of the facility and staff to provide access.

Games room

Situated between cottages 9 & 10. Ground floor. The doorway is 74cm wide, the door opens inwards and restricts the opening by 4cm. The step to and over the threshold is 9cm.

Tackle store

Situated to the rear of the central car park. Ground floor. 2 wide entrance doorways with access via concrete ramps. Storage and racks for fishing tackle and rods. Mains power available for recharging of an electric mobility vehicle.

Tearoom with shop and takeaway

Refer also to the Reception section above.

Square tables with central support column which can be re-positioned in the room and grouped together as required. All chairs have no arms and can be moved. A child's high chair is available.

Outdoor Facilities

Coarse fishing lake with good access from the car park down a sloping paved path to a fishing platform. There is also good access to some other fishing pegs over fairly level grass.

Children's play area with swings, slide and fort suitable for ages 3 to 10 with supervision from an accompanying at all times.

Lawns suitable for playing badminton & croquet; sets of which are stored in the tackle store and can be borrowed free of charge.

There are ample plastic garden chairs available and these can be moved by guests as required 200 yards from public playing field suitable for football, cricket, rounders and children's play area with picnic shelter.

Additional Information

Additional site and local information including fire and general safety information is detailed in the Welcome booklet in your accommodation. A large print version of the welcome booklet is available on request. Additional information is also available on our website as detailed in the introduction section above.